



## OPVOEDEN & OPGROEIEN

“Onze hulp helpt!”

### School social work

**Are you worried about your child?**

**Does your child often feel insecure? Or does your child have difficulty listening to others? Is your child bullied at school? Does your child fight a lot with classmates? Do they not want to go to school?**

**Or are there other problems your child faces, either at home or school? And do you need help with how to deal with these problems?**

**A school social worker may be able to help you!**

**How can a school social worker help you?**

Children sometimes have problems at school, at home or in their local neighbourhood. This may have to do with your child's development. However, problems may also have a different cause. For example, due to problems in your relationship, with other children in the family or in the neighbourhood.

A school social worker supports you in parenting and finding solutions to your problems. If necessary, the social worker will talk to every family member.

A school social worker can also provide advice and support to your child's teacher or tutor.

**How a school social worker goes to work**

After applying for a meeting, the school social worker will usually make an appointment with you within two weeks. This appointment will often be scheduled at your home.

During this initial meeting, the school social worker will ask about your concerns or those of your child(ren). They will prepare a plan, including clear goals, with you.

This initial stage is often brief. One meeting is often enough. However, in some cases, several meetings may be necessary.

**Cooperation**

The school social worker collaborates closely with the school counsellor, the teacher or tutor, and with the Public Health Service (GGD).

There is also close cooperation with other institutions that support families in parenting.

## Applying

You may apply for school social work if you require support or need help. This can be done through the school, through the GGD or directly at MDF.

The school or GGD may also seek our help. The school will always ask you for permission first. The school social worker will subsequently contact you.

## No costs

Requesting the help of a school social worker is entirely free of charge.

## More information

Would you like to know more about school social work? Please visit our website:

[www.mdflevoland.nl/schoolmaatschappelijk-werk](http://www.mdflevoland.nl/schoolmaatschappelijk-werk)

## Privacy

School social workers will always treat information about your family with discretion. They will never share your information without your prior permission. However, in some instances, more specifically, if it is in your child's interest, they may occasionally share information with others. They will always inform you in advance, of course.

For more information, please consult our website [www.mdflevoland.nl/privacy-gegevens](http://www.mdflevoland.nl/privacy-gegevens).

## Contact

The school social workers are active in the municipalities of Lelystad, Dronten and Zeewolde.

### Lelystad

Meenthoek 10, 8224 BS

### Dronten

De Helling 15, 8251 GH

### Zeewolde

Stevinweg 2, 3891 EA

The school social work team can be reached by telephone on (0320) 21 17 00

You may also apply on our website: [www.mdflevoland.nl/contact-schoolmaatschappelijk-werk](http://www.mdflevoland.nl/contact-schoolmaatschappelijk-werk)



### Maatschappelijke Dienstverlening Flevoland

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(0320) 21 17 00 - [mdf@mdflevoland.nl](mailto:mdf@mdflevoland.nl)

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